

COMPLAINTS AND FEEDBACK FORM

All personal details remain CONFIDENTIAL
 Complaints will be acknowledged within 5 working days of receipt.
 A resolution will be communicated within 15 days

Participants Name	
Person providing the feedback/ making complaint	
Relationship to the participant	
Is the participant aware of the complaint?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Does the person making the complaint want to remain anonymous?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Do you wish to be contacted in relation to the outcome of this complaint?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Email Address	
Phone Number	
Postal Address	
Preferred Contact Method	Email <input type="checkbox"/> Phone <input type="checkbox"/> Mail <input type="checkbox"/>

Description of feedback/complaint
What is your expected outcome following the lodgement of this feedback/complaint?

Please lodge this form via email to: Feedback@dantae.com.au

Admin Use			
Complaint received by:		Date Received	

The Danate Support Services employee receiving the form needs to enter this information into Vieb